

Import Export Product Reviews User Manual



<https://www.magebees.com/magento-import-export-product-reviews-extension.html>

Import Export Product Reviews

By



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Import Export Product Reviews Extension By MageBees

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Import Export Product Reviews Extension By MageBees

Introduction:

This module allows you to import and export your product reviews data such as review title, review description, review status like approved, pending or not approved as well as rating. This extension allows you to import export all the Magento's customers as well as guest reviews from one store to another store. Our extension imports the reviews as a guest if customer not exists in your store.

Features:

- ⇒ Import/Export all customer/guest/administrator reviews.
- ⇒ Approve / Disapprove reviews and assign reviews to customers or import as guests.
- ⇒ Export review data including customer email address and rating summary.
- ⇒ Support multi store and multi website.

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How to Create CSV?

created_at - Set the created date. It is not required.

The screenshot shows a 'Review Details' form for a product named 'Zee Tank'. The form includes fields for Product (sku), Posted By (customer_email), Summary Rating (5 stars), Detailed Rating (Price, Value, Quality), Status (Pending), Visible In (Main Website Store, Magefurnito), Nickname (Mikrel), Summary of Review (Super cute!! I love it), and Review (Super Cute!!! I love it and want more colors. I really like running in this tank because it's not too tight). Red boxes highlight the following fields: sku, customer_email, option_id, status, store_id, nickname, title, and detail.

sku - Set the existing product sku. It is required.

status - Set the review status. (**For Example** – Approved / Pending / Not Approved)

title - Set the review title.

detail - Set the review detail.

nickname - Set the customer nickname.

customer_email - Set the customer exiting customer email otherwise save review by guest.

option_id - Set the rating option. (**For Example** – rating id: value - 1:3|2:7|3:12)

store_ids - Set the existing store ids (**For Example** – 0,1,2)

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Sample Import Product Reviews CSV:

Go to <https://www.magebees.com/magento-import-export-product-reviews-extension.html>

Go to **support** tab and download “**Magento1-import-export-product-reviews-sample-csv**” file.

import_reviews_all_fields.csv – Using this csv you can import all the fields.

import_reviews_min_fields.csv – Using this csv you can import minimum required fields.

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How to Import Product Reviews?

You must have to follow below steps:

Step-1

Prepare your CSV as per our documentation. For more detail see ([How to create CSV?](#))

Create new csv File.

Note: - Do Not Change CSV header and CSV Name.

Please Check Below Screen.

	A	B	C	D	
1	created_at	sku	status	title	detail
2	2016-08-20 11:46:42	WT02	Pending	Super cute!!! I love it	Super cute!!! I love it and want more colors. I really like running in this
3	2016-08-20 11:46:40	WT08	Approved	A regular or me	This is in regular rotation at the gym. Its colorful and looks kinda cute u
4	2016-08-20 11:46:40	WT09	Approved	Great fit - love the v-neck design!	Great fit - love the v-neck design!
5	2016-08-20 11:46:40	WT09	NotApproved	The seams bother me	Some of the seams bother me during certain workouts but otherwise v
6	2016-08-20 11:46:40	WT01	Approved	A sweet n sparty look for the gym	Always a sweet n sparty look for the gym! Keeps me cool and the sear
7	2016-08-20 11:46:40	WT01	Approved	Good choice for working out	Good choice for working out and stylin' enough to wear when I'm han
8	2016-08-20 11:46:40	WT02	Approved	I love the look	I love the look of this top, but I wasn't too crazy about the fit. The medi
9	2016-08-20 11:46:39	WT06	Approved	Makes me feel so snug! WHOO!	Makes me feel so snug! WHOO!
10	2016-08-20 11:46:39	WT06	Approved	Could be flirtier.	Could be flirtier.
11	2016-08-20 11:46:39	WT06	Approved	Not for non-petite	Watch out if you're shapely like me - this tiny thing makes it hard to bre
12	2016-08-20 11:46:39	WT07	Approved	one of my favorites	I do a lot of different exercises and this tank - I have 2 of them - is one c
13	2016-08-20 11:46:39	WT08	Approved	Zero support/modesty	I would never wear this bra to anything but a low impact class like yogi
14	2016-08-20 11:46:39	WT08	Approved	Not for high impact	Definitely not good for anything high-impact, but it's very stylish for yo
15	2016-08-20 11:46:38	WB03	Approved	Make this with patterns	I wish they made this bra with patterns because I like to look good at th
16	2016-08-20 11:46:38	WB04	Approved	Cute gym top	So, it doesn't say that theres no shelf bra. BEWARE! Other than that, ci
17	2016-08-20 11:46:38	WB04	Approved	Cute, stretchy top!	Cute, stretchy top! Perfect for people with zero body fat.
18	2016-08-20 11:46:38	WB04	Approved	I got every color	I am a compulsive hoarder of workout gear so of course I had to have i
19	2016-08-20 11:46:38	WB05	Approved	unflattering. Ugh.	unflattering. Ugh. The elastic was literally digging into my skin. I got my
20	2016-08-20 11:46:38	WB05	Approved	Training bra?	Makes me feel like I'm wearing a training bra. Comfy though.
21	2016-08-20 11:46:38	WB05	Approved	Sizes are of	I had to order 3 sizes before I found my fit. The sizes do NOT line up. I c
22	2016-08-20 11:46:37	WB02	Approved	I love this bra	I have a B cup and I love how this bra feels! It has a really firm fit but it
23	2016-08-20 11:46:37	WB03	Approved	So comfortable	If I could wear this sports bra every day, I definitely would. It's so so co
24	2016-08-20 11:46:37	WB03	Approved	It's an average bra	It's an average bra-nothing to write home about. I don't like how the st

Step-2

Go to Your Site Backend -> MAGEBEEES -> Import Export Product Reviews -> Import Product Reviews.

Import/Export Product Reviews

Import Product Reviews

Import Product Reviews

Make sure that data encoding in the file is consistent and saved in CSV (comma separated only) with supported encodings (UTF-8 or ANSI).

Before import the product reviews please refer sample csv files

Select your CSV (Comma delimited) File: No file selected.

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Step-3

Please upload your created csv file and click on “**Click on for Import Product Reviews**” button.

Note: Please do not close this screen before completing process. It will lead undesired results if you closed before complete the process.

Step-4

Now successfully import reviews.

Your store reviews will be display on **admin -> Reviews and Ratings -> Customer Reviews -> All Reviews.**

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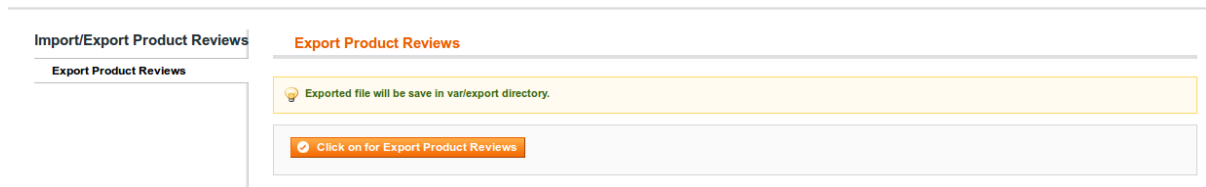
How to Export Product Reviews?

You must have to follow below steps:

Step-1

Go to **Your Site Backend -> MAGEBEES -> Import Export Product Reviews -> Export Product Reviews.**

You will get Following Screen.



Step-2

Please click on “Click on for Export Product Reviews” Button.

Step-3

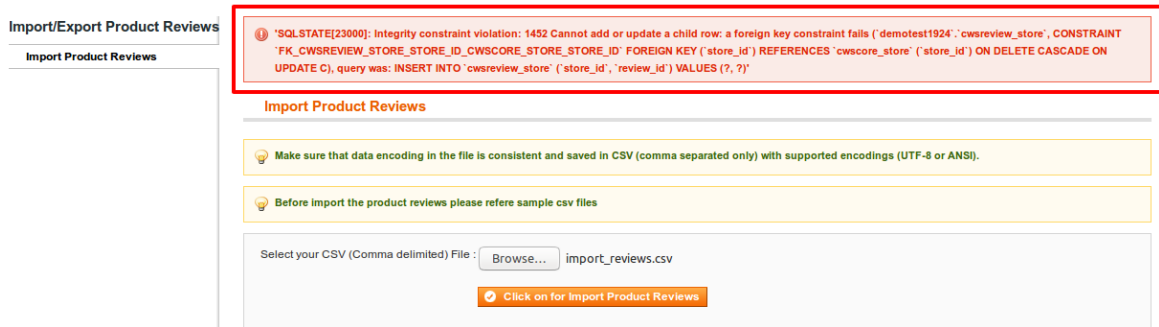
Now successfully export Product Reviews.

You can get exported csv file in **<Magento-Root>/var/export/ file**

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FAQ:

Q-1: I click on “Click on for Import Product Reviews” button then I get the following error “SQLSTATE[23000]: Integrity constraint violation: 1452 cannot add or update a child row:”



⇒ This error showing that “import_reviews.csv” not properly created (Due to store id is wrong inserted in store_ids field. So Please assign true store id in store_ids field.).

Q-2: I am getting max execution time error, what I have to do?

⇒ If you getting time out then increase your time our limit. For that you have to consult you hosting guy.

Q-3: I am getting “‘var/export’ directory does not exit!” error?

⇒ This error comes due to “var/export” directory does not exists or not having write permission.

Thank you!

Do you need Extension Support? Please create support ticket for quick reply,

<http://support.magebees.com/>

Do you have any suggestions? Please contact us,

<https://www.magebees.com/contact-us>